

Item B

Larry I. Schwartz

United States Patent & Trademark Office
Customer Service Center, Technology Center 3700



703/306-5648

Date: 8/14/03

Total # of pages including cover sheet: 3

To: John Tocher Recipient Fax: 403-219-3354

From: Larry I. Schwartz
Administrator
Customer Service Center Sender Fax: 703-872-9301

Memo:

Attached is a copy of the database screens for SN 09/981,060 showing that we spoke on 1/23/03 and that you had reported that the Office would not accept delivery of your papers.

Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax•Fax

Customer Service Inquiry Database - [Main Data Entry]	
<input type="button" value="NEW INQUIRY"/> <input type="button" value="SEARCH"/> <input type="button" value="EXIT"/>	
Reason Category: <u>100 - INSPECTION</u>	
Person for Inquiry: <u>1234567890</u>	
Application Number: <u>09/981,060</u> Log Number: <u>1243II/</u> Date of First Contact: <u>23-Jun-03</u>	
Contact Type: <input checked="" type="checkbox"/> Telephone <input type="checkbox"/> Email <input type="checkbox"/> Internet	
Action Date: <u>14-Aug-03</u> Taken By: <u>1234567890</u>	
Category: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
Action: <input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/>	
Action Explanation: <u>ROUTINE INSPECTION</u>	
Customer Number: <u>1234567890</u> Street Address Lines 1 and 2: <u>123 Main Street</u>	
First Name: <u>John</u> Last Name: <u>Doe</u> Phone: <u>(555) 123-4567</u> Fax: <u>(555) 123-4568</u> E-Mail: <u>doe@doe.com</u>	
City: <u>Washington</u> State: <u>DC</u> Zip/Postal Code: <u>20530</u>	
Country: <u>United States</u> Is a Follow-up needed? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	
Type of Application: <input checked="" type="checkbox"/> Utility Patent Number: <u>5,442,123</u> Any Docket No.: <u>1234567890</u>	
Prosecution Status: <input checked="" type="checkbox"/> No Completion Date: <u>14-Aug-03</u>	
Application Title: <u>ROUTINE INSPECTION</u> Explanation of Initial Inquiry: <u>ROUTINE INSPECTION</u>	
Respondent in addition to the U.S. Patent Office, what other offices/IPS delivery: <u>None</u>	
PALM INFORMATION	
<input type="checkbox"/> By Application Number <input type="checkbox"/> By Patent Number <input type="checkbox"/> By IP Address <input type="checkbox"/> View NEW History	

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Action Taken	09/31/03	124307	NO	EXIT
Date of Action	23-Jam-03	Reasoning Action Taken		
Action Taken	Clip	Action Explanation		
Action Explanation	Spoke to Delia Miller and was told to have him ash UPS to resubmit package There is no reason why package was rejected			
Taken By: Larry Steinmetz				